

International Conference (IC) 2021

14 – 18 June

Frequently Asked Questions

Conference Details

1. What are the conference dates and timings of the IC 2021?

Monday, 14 June to Friday, 18 June 2021

Date	Timing for main sessions (SGT)	Timing for Additional Workshops (SGT)
Mon, 14 Jun	9.00am – 1.30pm	-
Tue, 15 Jun	9.15am – 1.30pm	2.00pm – 6.00pm
Wed, 16 Jun	9.15am – 1.30pm	-
Thu, 17 Jun	9.15am – 1.30pm	2.00pm – 6.00pm
Fri, 18 Jun	9.15am – 1.30pm	-

More information is available on the IC 2021 website:

<https://ic.globaliia.org/2021/Pages/about.aspx>

Programme

2. When will the programme be released?

The programme information is coming soon.

Visit the IC 2021 website for updates: <https://ic.globaliia.org/2021/Pages/about.aspx>

3. What is the difference between live streaming and rebroadcast?

	Live streaming	Rebroadcast
Conference timings	Broadcast in Singapore Standard Time (GMT +8)	Broadcast in Eastern Standard Time (GMT -5)
Sessions	<ul style="list-style-type: none"> All General sessions All concurrent session Exhibit hall access Session playbacks (all sessions) Attendee networking & engagement 	<ul style="list-style-type: none"> All General sessions Selected concurrent session Exhibit hall access Session playbacks (all sessions) Attendee networking & engagement
CPE hours	Up to 18 hours	Up to 18 hours

Multiple options for participation

	Broadcast Time Zone	Max CPE hrs	All General Sessions	All Concurrent Sessions	Select Concurrent Sessions	Exhibit Hall Access	Live Speakers Q&A	Live Attendee Engagement	Session Playback for all sessions
All Access	Singapore Standard Time (GMT +8)	18	✓	✓		✓	✓	✓	✓
Rebroadcast	Eastern Time (GMT -5)	18	✓		✓	✓	✓	✓	✓

Frequently Asked Questions

Registration

4. Where can I register and pay for the IC 2021?

IIA Global's 2021 International Conference website:

<https://ic.globaliia.org/2021/Pages/register.aspx>

Registrants will have to contact IIA Global should they have issues/questions on their registrations. All registration fees are in USD.

5. What is the log in credentials required to register for IC 2021?

Log in: Your IIA member ID

Password: Your password

6. What is the registration fee for the IC 2021?

Live Streaming Category	Early Bird* (USD)	Standard (USD)
Live streaming - IIA Member of the following Local Affiliates* *Local Affiliate rates apply to IIA members from the following IIA Institutes/chapters in ASEAN: <ul style="list-style-type: none">• Singapore• Brunei• Cambodia• Indonesia• Laos• Malaysia• Myanmar• Philippines• Thailand• Vietnam	695	895
Live stream – IIA Member	795	995
Live stream - Non-member	NA	1,195
Group discount (10 or more pax)	595	795

* Early bird ends on Friday, 16 April 2021 at 11:59 p.m. ET.
(Saturday, 17 April 2021 at 11.59am SGT)

Rebroadcast Category	Member (USD)	Non-member (USD)
Rebroadcast	795	1,195

7. When is the closing date for the early bird registration?

Early registration savings end on Friday, 16 April 2021 at 11:59 p.m. ET.
(Saturday, 17 April 2021 at 11.59am SGT)

Frequently Asked Questions

Non-Member Registration

8. I am a non-member, how can I register for the conference?

You will need to create a customer profile prior to registering.

Create an IIA profile: <https://register.theiia.org/>

After registering for the account, you can log in to the IIA account with your email address and password to register for the conference.

Do take note of the Global Account Number in your profile, which you can use to log in to your account for the conference.

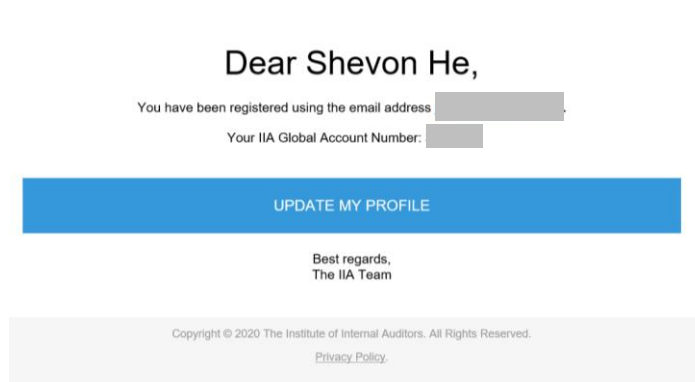


9. I am a non-member who is part of the group registration. Do I need to create a customer profile?

Yes, you are required to create a customer profile prior to the submission of your registration to allow IIA Global to process your registration.

Create an IIA profile here: <https://register.theiia.org/>

After registering for the account, you will receive an email with your Global Account number.



We will require the Global Account Number to be included in the group registration excel sheet.

Frequently Asked Questions

Group Registrations/ Discounts

10. I have a group of 10 or more registrants. Am I eligible for group discount? What is the group discount rate?

Yes, group discount is eligible for group with 10 or more registrants. The registrants can be IIA members or non-members to enjoy the special rates:

Early bird group rate: USD 595 per registrant

Standard group rate: USD 795 per registrant

To enjoy the group rate, please contact international.conference@executiveevents.com to register.

11. Is the group of 10 or more registrants required to be from the same organisation to be eligible for the group discounts?

No, the group of 10 pax or more do not require to be in the same organisation. They must be residents in the same country.

12. Does the group of 10 or more registrants require to be IIA members?

The group of registrants can be IIA members or non-members.

13. Under the group registration, we would require individual invoices to be issued to each registrant. Can it be done?

Yes, the conference organiser is able to issue 1 invoice per registrant under the group registration.

Please contact international.conference@executiveevents.com to arrange for the invoices.

Payment Options

14. What are the available payment options to pay for the registration fees?

- Credit Card
- Wire Transfer

15. I have completed the registration form. How do I proceed to make payment?

You can make payment by credit card upon completion of the registration form.

Frequently Asked Questions

16. I have completed the registration form, but I require an invoice to arrange for payment. What should I do?

Complete the registration form until the payment page, contact The International Conference Event Team to request an invoice for payment.

IIA International Conference Events Team Contact:
International: 1-877-749-8831
US: 720-880-5638
Email: International.Conference@executiveevents.com

Note: Registration is not confirmed or reserved until full payment is received.

17. I have completed the registration form but have not made the payment. Is my registration confirmed?

No, your registration will only be confirmed when full payment is received.

18. I am only able to make payment after the early bird rate deadline, am I still eligible for the early bird rate?

No, the payment for the registration fees must be made within the early bird rate period, regardless of individual or group registration. If not, you will be charged the next conference rate.

Cancellation and Refund Policies

19. I am unable to participate in the conference. Am I able to cancel my registration?

Cancellations must be made in writing before the event's start date. IIA Global's cancellation policy is as follows: below.

Period	Refund Policy
Before 15 May 2021	100% refund
From 15 May 2021 to 31 May 2021	Non-refundable fee of USD 295 is applicable
1 June onwards	No refund

Write to International.Conference@executiveevents.com to cancel.

20. I have cancelled my registration. When will I receive my refund?

The refunds will be processed within 30 days after the conference.